



Hyatt Regency Chicago
151 East Wacker Drive
Chicago, IL 60601 USA

September 23, 2009

Peter D. Rosenstein
Executive Director
American Academy of Orthotists and Prosthetists
1331 H Street, NW Suite 501
Washington, DC 20005

Dear Mr. Rosenstein,

I want to take this opportunity to again apologize to the Academy and to your attendees and exhibitors for having to change the dates of your conference. Our hotel takes full responsibility and we understand the inconvenience this has caused you and your staff as well as your attendees and exhibitors.

I want to express our appreciation for your willingness to work with us to find the alternate dates so that you can have your meeting this year.

The Hyatt is excited to have the opportunity to welcome you, your exhibitors and attendees to the hotel for the American Academy of Orthotists and Prosthetists 36th Annual Meeting and Scientific Symposium, February 24-27, 2010. We will make sure that our staff bends over backwards to make this a truly great meeting for all the participants.

Again, please accept our apologies for causing you to make this change in dates. It is something we hope will never happen again.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Patrick Donnelly', is written over a large, stylized blue scribble that forms a large loop.

Patrick Donnelly
General Manager